

Lane Flores

Software Engineer — Integrations & Solutions Delivery

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SUMMARY

Backend engineer with 10+ years delivering scoped, business-critical projects across payments, commerce, and telecom platforms. Strongest in fast-rotation delivery: taking a defined customer outcome from ambiguous requirements to production, then handing it off with documentation that holds up. Hands-on with AI-assisted delivery — GitHub Copilot, MCP-connected tooling, a self-built RAG pipeline, and agent workflows kept under human review.

EXPERIENCE

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| Waystar — Advanced Application Engineer | Atlanta, GA | Aug 2024 - May 2026 |
| <ul style="list-style-type: none">Adopted and integrated AI-assisted engineering workflows (GitHub Copilot and MCP-connected tooling) into daily development on production payment systems, with human review and operational safeguards.Built and extended backend APIs and internal tooling for refunds, offline payments, manual ACH transfers, authentication, and provider mapping in healthcare revenue-cycle payment services.Made business-critical systems easier to hand off through documentation (MkDocs/Python) and debugging support. | | |
| Yum! Brands (Pizza Hut) — PHP Software Engineer III | Remote | Jan 2023 - Feb 2024 |
| <ul style="list-style-type: none">Delivered checkout validation and promotional item-identification logic for Pizza Hut's digital commerce services, working within established business rules and operational constraints.Improved production visibility into time-related errors through targeted logging and documentation. | | |
| Star2Star Communications — Software Developer | Onsite/Remote | Jan 2017 - Oct 2022 |
| <ul style="list-style-type: none">Delivered a rotation of scoped automation, telephony, and reporting projects for nearly six years — routinely picking up a new customer-driven project every few weeks and carrying it to production.Built emergency conference software that automatically patched the correct personnel into live calls during emergency events (Lua, Event Socket Layer).Updated client-facing call-tracking and business operations tooling used daily by customer teams (PHP, JavaScript).Built MySQL stored procedures and views that internal and external business teams relied on for reporting. | | |
| Evans Consulting — Software Developer | Remote | Feb 2015 - Oct 2016 |
| <ul style="list-style-type: none">Remote contractor for a major client: developed PHP APIs integrating Salesforce and ELGG data, consumed by client websites and an iPad app.Turned ambiguous requirements into working integrations while modernizing an aging codebase that had passed through multiple teams. | | |
| X-Tech International — Junior Software Developer | Remote | Jun 2014 - Nov 2014 |
| <ul style="list-style-type: none">Built Salesforce pages, email templates, triggers, and controllers in Apex/Visualforce. | | |

PROJECTS

obsidian-rag — Local RAG system over a Markdown knowledge base (Python, ChromaDB, watchdog). MCP server exposes filtered semantic search to Claude, Codex, and other MCP clients. github.com/LordKahra/obsidian-rag

SKILLS

Integrations: REST APIs, Salesforce (Apex, Visualforce, service & data integrations), JSON APIs, MySQL, PostgreSQL
Languages: PHP (5 - 8.3), Go, SQL, Lua, JavaScript, Java, Python
AI-assisted delivery: MCP-connected tooling, Copilot, Codex, OpenCode, OpenRouter, agent-assisted development
Delivery Practices: Requirements clarification, documentation & handoff (MkDocs), production debugging, on-call support, code review

EDUCATION

State College of Florida — Associate of Arts, 2011

University of South Florida — B.S. coursework in Information Technology, 2011 - 2014